



## 5) Rental Rules

Guest agrees to abide by the signed House Rules at all times while at the property, and shall cause all members of the rental party and anyone else Guest permits on the property to abide by the following rules at all times while residing at the property.

## 6) Access

Guest shall allow Heartwood Group LLC representatives access to the property for purposes of repair, inspection, or emergency. Heartwood Group LLC shall exercise this right of access in a reasonable manner by giving at least 2 hours notice (unless in case of emergency).

## 7) Rental rate & fees

Owner reserves the right to request a security deposit. The request would be made to Renter, in writing, prior to any signing of documents.

Heartwood Group LLC may also require a credit card number on file, in the event that any damage occurs. This request would be made to Renter, in writing, prior to any signing of documents.

## 8) Pandemic Policy

If there is a state law that restricts your stay, and Heartwood Group LLC is forced to cancel your booking, Heartwood Group LLC will provide a full refund of any monies paid toward the loft booking.

If the cancellation is the client's choice, the standard Cancellation Policy will apply. This policy is outlined below:

## 9) Cancellation Policy

All cancellations must be made by 11:59pm EST to fall within the cancellation policy.

- 100% refund if you cancel at least 30 days before check-in
- 50% refund if you cancel at least 14 days before check-in
- No refund if you cancel less than 14 days before check-in

## Electronic Signature

No signature on file